Cancelation Policy

The following is the event cancelation policy of JR Mobile Entertainment.

1. Retainer fee (deposit) paid for the event is non-refundable and will be applied to the outstanding balance for the event.
2. If the event is canceled by the purchaser (client) regardless of the reason for cancelation, prior to 14 calendar days of the event, purchaser will be entitled to a refund of any money paid to the outstanding balance minus the retainer fee (deposit).
3. If the event is canceled by the purchaser (client) regardless of the reason for cancelation, within 14 calendar days of the event, no refund will be given.
4. If the client cancels and reschedules an event with a new contract, any money paid will be applied to the new event.
5. If the event is canceled by JR Mobile Entertainment, purchaser (client) is entitled to a full refund of all money paid to the outstanding balance including the retainer fee (deposit)