

*American Red Cross- DAT Leadership Conference – Emily Aloto
Meetings, Breakfasts, Breaks, Lunches and Dinners
April 26 - 28, 2024*

Thank you for choosing the Holiday Inn Hotel & Suites Phoenix Airport to serve your organization. Although we constantly strive to provide the highest quality of facilities and services, you are, the ultimate judge of our success.

	Excellent	Good	Fair	Poor
Staff Courtesy / Friendliness	X			
Banquet Service	X			
Banquet Food	X			
Ballroom Presentation	X			
Telephone / Message Service	X			
Meeting Services	X			

Other Comments:

I have hosted and attended many conferences over the years. Never in my life have I had such a positive experience like I just had at the Holiday Inn Hotel & Suites Phoenix Airport. The kindness and attention that Joe, Rolando, Sara, Miguel, Guillermo, Donna, Melinda, Mindy, and everyone else we interacted with at the hotel was not only appreciated but also heartwarming. You went above and beyond to create a beautiful environment for us to hold our national American Red Cross DAT Leadership Summit. The food was exceptional. Every single staff person at the Holiday Inn Hotel & Suites Phoenix Airport made our experience in Phoenix truly unforgettable. Thank you, all.

How did you hear about the Holiday Inn Hotel & Suites Phoenix Airport?

We submitted a RFP and received one back from the Holiday Inn Hotel & Suites Phoenix Airport.

Why did you select the Holiday Inn Hotel & Suites Phoenix Airport?

We selected the Holiday Inn Hotel & Suites Phoenix Airport because the hotel offered an airport shuttle, had wonderful and affordable catering options, nice and affordable hotel accommodations, and a conference space that worked well for the size of our group.

Do you have any future events planned?

Not at this but we will absolutely keep the Holiday Inn Hotel & Suites Phoenix Airport in mind for future events.

How can we improve our service to you?

There is nothing to say here. The service we received at the Holiday Inn & Suites Phoenix Airport far exceeded our expectations. I was honestly blown away by the hospitality and care that was provided to us by all the Holiday Inn Hotel & Suites staff. You made our conference a truly unforgettable experience and we couldn't be more grateful for everyone at Holiday Inn Hotel & Suites Phoenix Airport. Joe – from the initial planning email all the way through the event's closure, you went above and beyond to provide us with exceptional service. We were truly in awe of all you did to ensure we had the most wonderful experience in Phoenix. Thank you for your amazing hospitality.