

# *Events By Aliya*

## *Dream it, Want it, Have it...I'll Plan it*

### **Terms and Conditions**

These Terms and Conditions ("the Terms and Conditions") govern your ("the User") use of the Events By Aliya Planning cc trading as Events By Aliya ("Provider") website located at the domain name [www.eventsbyaliya.com](http://www.eventsbyaliya.com) ("the Website"). By accessing and using the Website, the User agrees to be bound by the Terms and Conditions set out in this legal notice. The User may not access, display, use, download, and/or otherwise copy or the distribution of content obtained on the website for marketing and other purposes without the consent of the Provider.

**NOTE:** BY USING OR ACCESSING THE EVENTS BY ALIYA WEBSITE; YOU AGREE TO BE LEGALLY BOUND BY THE TERMS AND CONDITIONS OF THIS AGREEMENT.

All deposits by the User are **non-refundable** unless otherwise agreed in writing by the Provider and their Vendors/Suppliers.

- No package is deemed as booked and confirmed until the deposit has been paid, proof received and email confirmation sent by an official representative of the Provider.
- Failure by the User to pay the booking deposit or final payment within the specified time will result in the client being in direct violation and default of the contract, at this time, the agreed booking(s) will be cancelled by the Provider and the User will be liable for any cancellation fees incurred. The Provider will advise the User of this cancellation via the email address provided on the booking form.

Once this action has been taken, the Provider cannot guarantee availability of vendors. Where possible, exceptions may be made however; this needs to be requested in writing and can only be waived once.

Should the User cancel the Providers services for whatever reason after signing the agreement and making payment of the deposit, the 50% deposit is **non-refundable** in its entirety. **The balance of funds will be credited to you once penalties with Vendors / Suppliers have been paid and a fair handling/administration fee.**

**Cancellations with 72 hours or less notice will carry a 100% cancellation / administration charge / rescheduling fee.**

**Cancellations in excess of 72 hours notice will carry a 50% cancellation / administration / rescheduling fee.**

The User shall reimburse the Provider for any breakages, unexpected out of pocket expenses, including additional mileage incurred by the Provider not stipulated in the agreement. The Provider reserves the right to cancel any order for what any reason they deem fit. In this event, the Provider will refund the purchaser **in full**.